



The Bigger, Better Network.

# Service Update Form

<b>Digicel Representative:</b>	<b>Date:</b>
<b>Customer Name:</b>	
<b>Account Number:</b>	<b>I.D. Type &amp; Number</b>

<b>Change Billing Address Information</b>
<b>New Address:</b>
Parish/Postal Code:
Home Phone:
Work Phone:
Additional Contact Number:
Email Address:
<b>Change Credit and Billing Information</b>
Credit Card Number:
Expiration Date:
Automatic Direct Debit: <input type="checkbox"/> Yes <input type="checkbox"/> No
Commence Date:
Transfer existing number: <input type="checkbox"/> Yes <input type="checkbox"/> No
Contract: <input type="checkbox"/> 1 year <input type="checkbox"/> 2 years
Comments:

**Information Disclosure**  
 We reserve the right to refuse any request for account information where we are unable to verify that the requester is in fact the account holder, authorized contact or user of the account. The company may, however, disclose any information about you and your accounts: to any authorized personnel or third party; in response to credit inquiries; if the company, in its discretion, deems such disclosure necessary or desirable; pursuant to legal process or subpoena; if disclosure is necessary to protect the company's interests. The company shall not become liable by reason of the giving of such information or of it being inaccurate or incomplete. In addition, you agree that we may contact any person or reference provided by you to verify accuracy of account details.

<b>Monthly Plans and Activations Changes</b>		
Monthly Government License Fee: \$7 per line		
<b>Digicel Select Voice Plan</b>		
Current Plan _____ Minutes		
New Plan:		
<input type="checkbox"/> 100 minutes (\$35) <input type="checkbox"/> 300 minutes (\$55)		
<input type="checkbox"/> 500 minutes (\$75) <input type="checkbox"/> 1000 minutes (\$115)		
<input type="checkbox"/> UNLIMITED Local & SMS (\$165)		
<b>Digicel Data – Mobile Internet</b>		
Current Plan _____ GB		
New Plan:		
<input type="checkbox"/> 1GB (\$49) <input type="checkbox"/> 5GB (\$79) <input type="checkbox"/> 10GB (\$99)		
<input type="checkbox"/> Capped <input type="checkbox"/> Uncapped (Overage rate is \$0.05/MB)		
<b>Digicel Data – Handsets</b>		
Current Plan _____ MB		
New Plan:		
<input type="checkbox"/> 2MB (\$9) <input type="checkbox"/> 10MB (\$20) <input type="checkbox"/> 20MB (\$35) Overage rate is \$5                      Overage rate is \$4                      Overage rate is \$3		
<input type="checkbox"/> PREMIUM (\$45) <input type="checkbox"/> Remove Data		
<b>Promotional Plan</b>		
Current Promotion:		
<b>Additional Services</b>	<b>ADD</b>	<b>REMOVE</b>
Unlimited Nights & Weekends (\$10)	<input type="checkbox"/>	<input type="checkbox"/>
Unlimited Local SMS (\$5)	<input type="checkbox"/>	<input type="checkbox"/>
100 International SMS (\$2)	<input type="checkbox"/>	<input type="checkbox"/>
MMS (\$7)	<input type="checkbox"/>	<input type="checkbox"/>
<b>Customer Internet/Long Distance Plans</b>		
Existing Plan:	Existing Price:	
New Plan:	New Price:	

Customer Signature \_\_\_\_\_  
 I confirm that the changes made above are in accordance with my wishes.

Digicel Sales Representative \_\_\_\_\_  
 I have checked customer's agreement and confirmed that the changes above are not contrary to any existing Wireless Service Agreement.